From: DPA EIS Helpdesk

Sent: Wednesday, August 21, 2002 9:33 AM

To: Angela McElroy-BBNA (E-mail); Bowman, Rhonda; Brenda Schwantes-

KANA (E-mail); Don Ireland-AVTEC (E-mail); Grimes, Rocky; Hulce, Rudder; Karen Gonne-Harrell-APIA (E-mail); Keck, Steven; Kirk Roesing (E-mail); Margie Bezona-KANA (E-mail); Melinda Cavanaugh-Nome (E-mail); Moultrie, Barbara; Poynor, Georgia; Shannon Mahoney-Irish-Valdez (E-mail); Shawn Blumenshine; Sheila Wallace-Kodiak (E-mail); Sturrock, Kathy; Susan Lacey-Homer (E-mail); Tahnee Smith-Maniilaq (E-mail); Theresa Absher-Glennallen (E-mail); Urbanovsky, Jane; Wheeler, Christine; Adams, Nikki; Alice Palen (E-mail); Dahl, Carol; Douglas McQueen (E-mail); Jaqueline Stuhr (E-mail); Margaret Kozlowski (E-mail); Michael Gould (E-mail); Nathalie Hoffert (Email); Robin Britt (E-mail); Sheila Williams (E-mail); Sue Gordon (E-mail); Sue McCarty (E-mail); Terri Ramsey-Benson (E-mail); Trina Richards (Email); Aliesha Peterson (E-mail); Bonnie Toleman-SERO ARM (E-mail 2); Cheri Murphy-DPA (E-mail); Kathy Ripley-DPA (E-mail); Mae Williams-Metlakatla (E-mail); Nicole Davidson-SERRC (E-mail); Sharon Stitz (E-mail); Caroline Gill-9* (E-mail); DPA Central Region Supervisors; Ellen Stephan-CITC; Jill Nelson-UAA (E-mail); Jim Corkrum-CITC (E-mail); Leslie Vines-9* (E-mail); Mark Renicker-HRC (E-mail); Melanie Melendez-UAA (E-mail); Morgan Grey-UAA (E-mail); Nancy Lennon-9* (E-mail); Steve Bye-CITC (Email); Tammy Douglass-9* (E-mail); Tammy Sellars-UAA (E-mail); Zam

Chatman-9* (E-mail)

Cc: McConnell, Ruth; DPA EIS Helpdesk; Aaltonen, Karen; Ervin, Char;

Schoenborn, Paul

Subject: CMS Broker Down

Broadcast to all CMS Users

from

Systems Operations

CMS Broker is Down

The broker from which the Case Management System and some other State of Alaska systems run is currently down, so you are not able to access CMS. We apologize for this inconvenience and will let you know as soon as the system is running again. Please pass this message along to other CMS users at your site. If you have any questions, please contact us at EISHelp@health.state.ak.us.